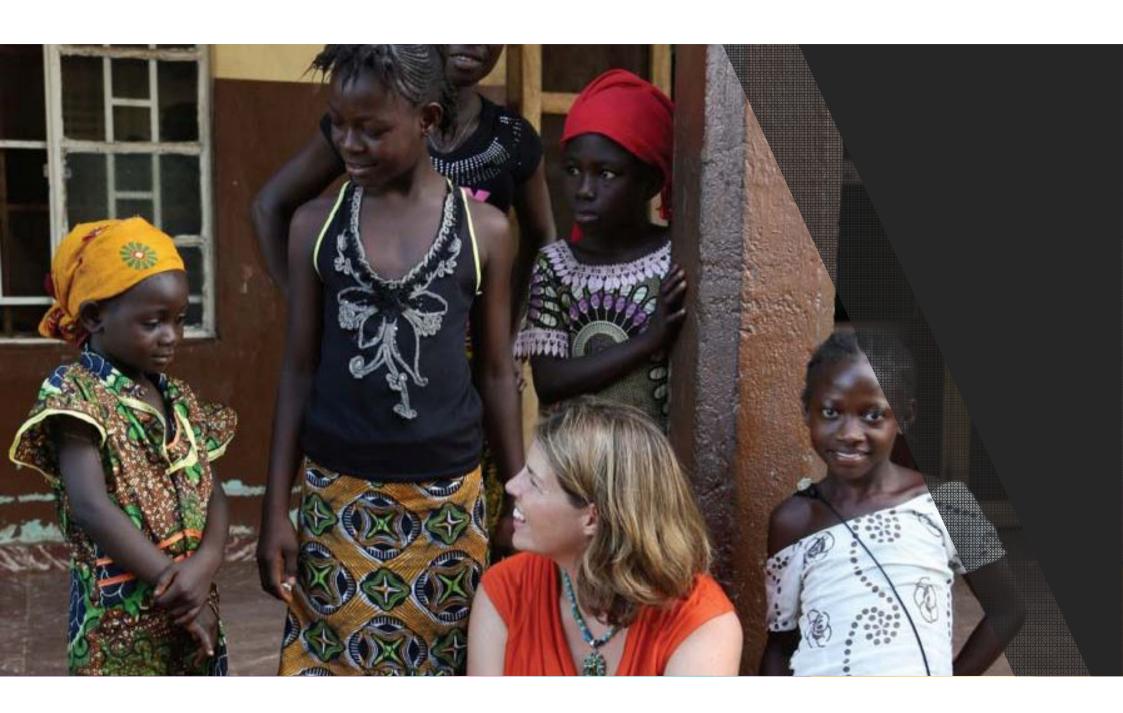


## WORLD COMMUNITY GRID: волонтерство в цифровую эпоху

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## 2013 Member Study: Findings and Next Steps

19 Aug 2013

#### Summary

Overview of the findings from the March 2013 member study and how World Community Grid is changing in response to this valuable member feedback.

Earlier this year, we conducted the first extensive volunteer study since our launch in 2004. We're thrilled and grateful for the overwhelming number of members who took the time to participate - over 15,000 people from around the world! Since then, we have been analyzing the results, identifying key findings and determining how to address key issues raised in the study.

Why conduct a volunteer study?

Over half a million people have contributed to World Community Grid - this study was a chance to get to know who you are, what motivates you and what's important to you. Scientific research is the core mission of World Community Grid, but we wanted to identify changes that could make your volunteering experience better and ultimately improve our support for research. Also, while new volunteers continue to join every month, participation in volunteer computing overall has been in decline over the last few years. The survey was our opportunity to understand what we can do to continue to expand.

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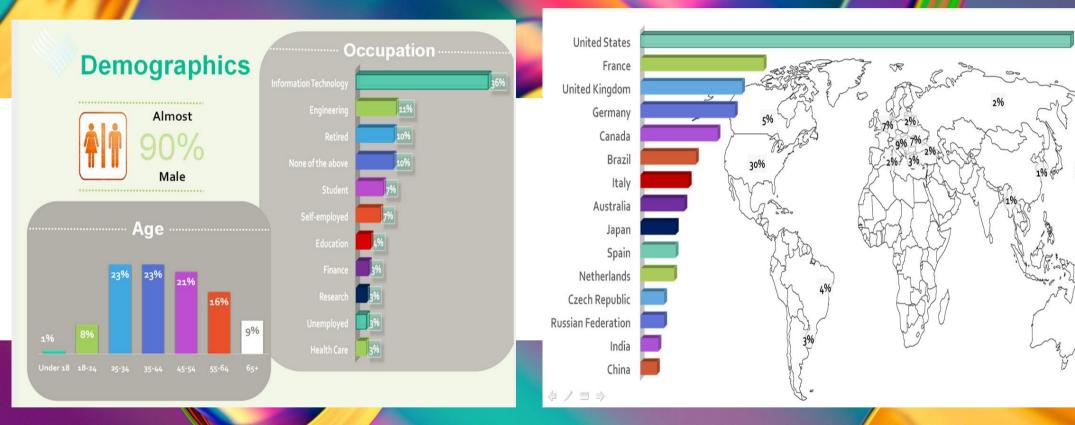
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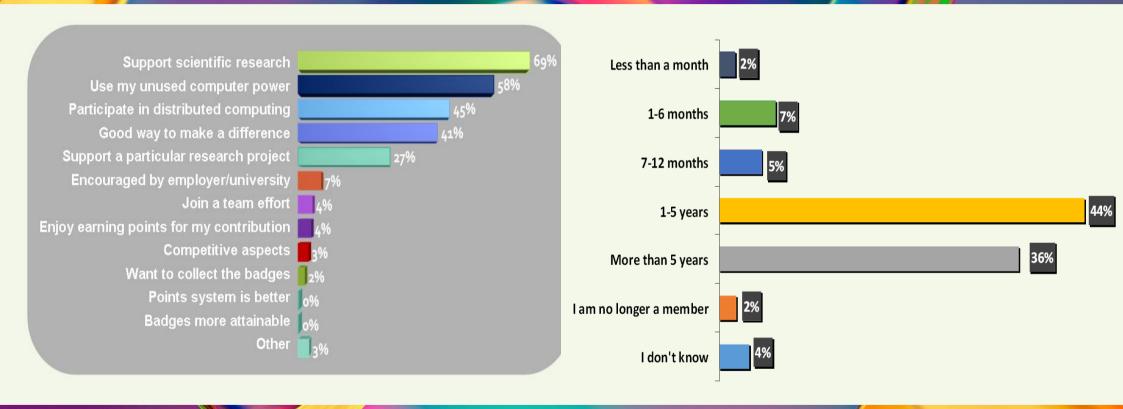
## Кто они – волонтеры World Community Grid?







# Почему люди становятся волонтерами World Community Grid?







### Что еще мы узнали в результате оценки?

- Добровольцы присоединяются и продолжают участвовать, потому что им интересны темы исследовательских проектов.
- Добровольцы отличают WCG от других программ: (1) системе отбора проектов, направленных на решение реальных гуманитарных вопросов, (2) приверженности достижению всех результатов, полученных в World Community Grid, (3) по размещению результатов в открытом доступе.
- Большинство добровольцев вносят вклад как отдельные лица, а не как компании.
- Поддержка IBM World Community Grid повышает доверие.
- Большинство добровольцев разделяют опыт участия в World Community Grid с друзьями и семьей, но многие из них не так успешны, чтобы суметь вдохновить других участвовать. Необходимы дополнительные ресурсы для привлечения новых добровольцев.
- Волонтер должен обладать определенным уровнем технических знаний, чтобы чувствовать себя комфортно, зарегистрироваться и принять участие.
- Добровольцы хотят знать, как их участие влияет на решение гуманитрных проблем. Необходимо объяснять ценность личных вкладов добровольцев





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